

Ysgol Uwchradd Whitmore High School

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We are aware that there was a problem yesterday with pupils trying to catch the S10 bus. The Vale of Glamorgan have supplied us with the following statement regarding this. As a school we will continue to discuss this situation with the VoG as a matter of urgency.

Vale of Glamorgan Statement - S10 bus

This bus is a discretionary service and as such we can only ask the operator to provide a bus as tendered. In this case the operator tendered for a 70 seat vehicle but since numbers have grown this academic year they have provided a larger bus.

This service acts very much like a normal service bus would - once there are no spaces left the driver will refuse any further entries.

We do not know who will and won't be using the service day in day out and as such cannot speak to parents and inform them if the bus is full or not. We do, however, think the driver should have stopped and informed the pupils he was full – we will get the operator to do this if this situation arises again.

We are also considering a couple of options which will make it fairer to all.

We need to speak to operator to see how we go about sorting the situation.

Unfortunately, at this point in time we cannot give you a quick fix to the problem. We will do some work on this and get a message out to both schools on the way forward.